

Sea Life Park Field Trip Guide

Reservations Dept: <u>reshawaii@sealifeparkhawaii.com</u> Education Dept: <u>sealifeparkhawaii.edu@gmail.com</u> or <u>slpeducation@sealifeparkhawaii.com</u>

ALOHA & THANK YOU FOR BOOKING A FIELD TRIP WITH US!

IMPORTANT: Sea Life Park Education rates are for students & chaperones only. Families who wish to join their child's experience at the park are welcome to do so at our kama'aina rate. This includes family members and children accompanied by school chaperones. Please follow these directions to avoid delays on education programs & to assure a quick & orderly entrance into the park.

Arrivals

- For Self-Guided schools, restrooms will not be available until the park opens at 10am. Self-Guided schools are highly recommended to arrive no sooner than 9:45am.
- Unless otherwise mentioned, all other groups participating in Educational Programs will need to **arrive by 9:00am** to ensure adequate check in time.
- We cannot always guarantee a staff member to greet your group if you are not participating in an education program.
- Please have buses drop off and pick up in front of the ticket office, which is right after the bus stop, and not at our back gate.
- Please have students, teachers, and chaperones quickly and safely exit the bus, and proceed into the gated area and wait to enter the park until they all have a wristband attached.
- Please have all students in lines with chaperones in the front and back to receive their wristbands.
- Important: Late arrivals may be subject to shortened programs or program cancellations.

Payment

- Sea Life Park Hawaii is cashless. We only accept electronic payments. This includes all major credit and debit card providers (Visa, MasterCard, AMEX, Discover) and secure mobile payment systems (Apple Pay, Google/Android Pay, Samsung Pay). We do not accept cash or personal checks. Guests can transfer cash onto a prepaid card through a simple and safe process at several Cash to Card Kiosks located throughout the park.
- **Debit/Credit:** School groups paying with debit/credit can make advance payments over the phone by contacting our reservations department by telephone (808) 259-2500.
- School Check/PO's: We accept school checks and PO's made out to Sea Life Park Hawaii. School issued checks and PO's can be brought to the ticket office upon arrival.

- Sea Life Park has a **72 hour change/cancellation policy** ahead of your reservation. Please double check your numbers and reply with any changes. In the event you arrive with fewer students, our ticket office is not equipped to issue refunds. If your student count is greater than what's provided in this confirmation, education admission rates will be available upon arrival at the ticket office for unaccounted adults & students. For every 10 paying students, 1 adult is free (groups must be 10 or larger to receive reduced rates)
- Teachers, chaperones, parents and 1-on-1 aids are all included in the adult count.
- Before entering the ticket office line, please have student/adult counts ready.
- All payments must be made in one transaction. Late or additional guests will pay a Kama'aina Rate.
- There are no refunds after payment has been made. Sea Life Park will create an electronic refund if your group transaction is over the amount of admissions. All refunds will be referred to Sea Life Park's Accounting Department on a case by case basis.
- If paying with a credit card at the ticket office, the card holder must be present to process payment. If this is not possible, please contact us at<u>reshawaii@sealifeparkhawaii.com</u> and we will arrange for a plan of payment over the phone.
- The purchase order or school check can be brought upon arrival with P.O. number & billing address.

Late Arrivals

• Unless otherwise notified, adults and children not present during school group check-in will not be eligible for our education rates, but are welcome to join the park with our kama'aina rate for general admission.

Lunches

- We recommend school groups bring their own water since there is only one drinking fountain.
- You may keep your lunches on the school bus as long as your wristband is visible.
- Student lunches may be stored in a small room on the turtle side of the Reef Theater. The door will be unlocked by a member of our Education Department during your designated lunch. Please see the location on the map attached.
- Due to limited space and ease of travel in the park, bring your lunch in roller carts/coolers, or a box.
- If you're bringing lunch to the park please abide by the following rules:
- Please keep the area clean as loose trash can cause a hazard if found in our animal enclosures. Overflowing trash cans create a dangerous situation for our animals.

Season Pass Holders

Any child or parent that has a season pass can use their season pass for free admission into the park. Present the season pass to the ticket office at the same time the teacher is taking care of the group payment. Students/parents will receive their own wristband for admission and should not be counted as a part of your student/adult count.

Parking

- Buses are not charged a parking fee.
- We are a cashless park. Each vehicle will be charged \$7.50 for parking in our upper lot.

Times, Shows, Events:

* Educational Programs are subject to change due to staff availability and weather.



and half False Killer Whale. She was born at Sea Life Park on May 15, 1985 and has one calf.	Come see our turtles bask on the beach and swim in the water. (Turtle food is available for purchase)
SEA LION SEA LION NURSERY 11:45am 2:45pm Learn about the journey of our rescue Sea Lions, Kupa'a & Li'i as they splash in the water and soak up the sun.	SEABIRD SEABIRD I1:30am 3:00pm - Seabird Sanctuary Talk Story Sea Life Park has raised & rehabilitated over 5,000 sea birds since the 1960's. Come learn about our conservation efforts to help our seabird population.
DISCOVERY A Open All Day Experience the amazing creatures of our tide pools. You may even spot some familiar creatures like sea urchins, sea stars, and sea cucumbers.	MONK SEAL MABITAT 11:00am 1:45pm - Meet Kekoa & Talk Story Endangered and only found in the Hawaiian islands, Hawaiian Monk Seals number less than 1400 individuals in the wild.
Available All Day! This fun scavenger hunt allows students to explore the park & discover clues about animal conservation. Inquire in our gift shop. Become a Reef Ranger today!	EXAMPLE A CONSTRUCTION OF THE SECOND

For All Chaperones

*Please review all park guidelines with your group chaperones before arriving at the park.

- Chaperones must be 18 years or older.
- Respect all animals & park property.
- Please do not tease, feed, or touch any animal without permission and supervision of a Sea Life Park Staff member. All animals are potentially dangerous, whether in a marine park, zoo, or the wild. Intentional property damage is unacceptable and will affect future visits.
- Adventure Kids Play Zone is a fun zone for Elementary School children. Please follow this guideline as we want to keep the Play Zone safe and fun for all.
- We reserve the right to ask any unruly groups to leave the premises.
- For the safety of yourself and the animals, please stay out or roped or restricted areas.
- Please do not lean into or put hands in the pools or other habitats.

- Groups must stay together. Students, regardless of their grade level, are not allowed to wander the park unsupervised. Chaperones are responsible and accountable for accompanying students and maintaining group supervision throughout the entire visit.
- Outside food and beverages are not permitted in the park. The only exception has been made for school groups. Lunches are scheduled from 11:00 & 11:30am at the Hawaii Ocean Theater.
- Due to limited seating, please do not sit in the Beach Boy Lanai with your school group.
- If something is accidentally dropped into an animal exhibit, please bring it to the attention of a sea life park staff member immediately!
- Sunglasses, pencils, hats, coins, and slippers are some objects that have been pulled out of animal enclosures. Objects like these can be extremely harmful to an animal. If someone drops something into an animal enclosure, please find a Sea Life Park staff member immediately so they can remove the object.
- Please do not run, always walk. Many areas get wet and may be slick.

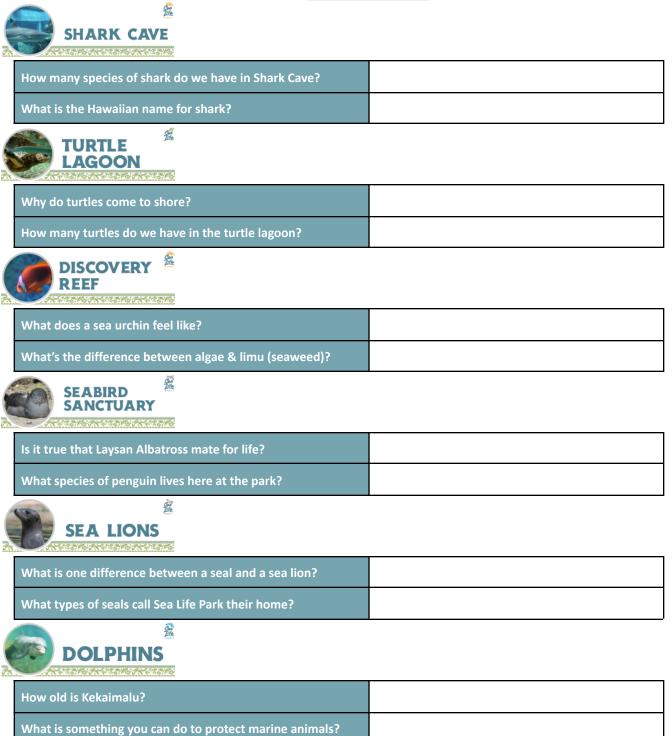
Changes & Cancellations

- Sea Life Park Hawaii will allow changes and cancellations to your school group reservation up to 72 hours in advance.
- Schools will be responsible for 100% of payment if cancellation occurs within 72 hours of your reservation.

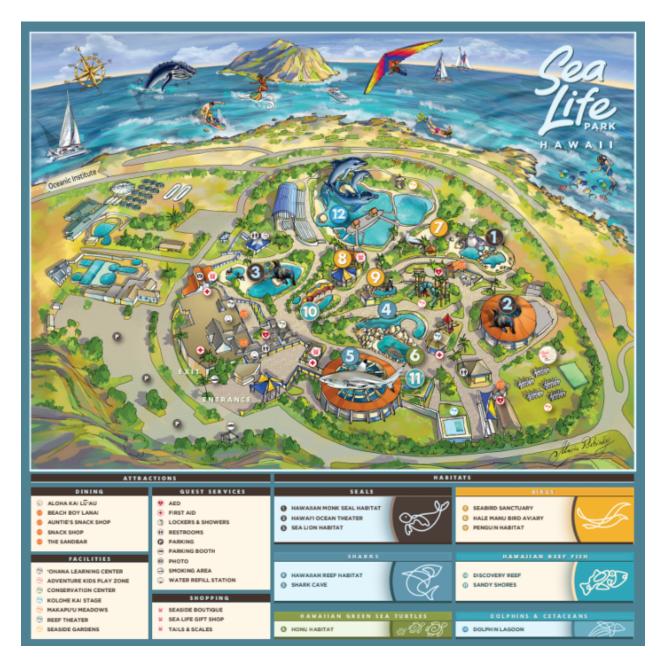
Sea Life Park: Scavenger Hunt

If you would like this activity for your Google Classroom, go to File→make a copy. The answers can be found on our website and in the park. See you soon!

For K-12 curriculum: Sea Life Park Education



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